



Dear Patients,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing that has remained the same; our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable.

Our office follows infection control recommendations made by the U.S. Center for Disease Control and Prevention (CDC), Occupational Safety and Health Administration (OSHA) and the American Dental Association (ADA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We have made these changes to help protect our patients and staff. For example:

- Our office will communicate with you before your appointment to ask some screening questions. Please make every effort to return or answer these calls. You will be asked those same questions again upon arrival to the office. We also ask that you take your temperature at home, any temperature over 100.4 will require rescheduling.
- When you arrive for your appointment please remain in your car and call us. Only the person appointed will be allowed in the office. No companions or groups allowed.
- We ask that you wear a mask to your appointment.
- We have hand sanitizer that we will ask you to use when you enter the office.
- You may see that our waiting room will no longer offer magazines because those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. We will do our best to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and are happy to answer any questions you may have. To schedule any appointment please call our office at (508) 460-8426.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Domenic Albanese D.M.D & Susan Ciampa- Albanese D.M.D